

MAR 12 2014

TIMBERON WATER & SANITATION DISTRICT

FIRST REVISED RULE NO. 21  
*Cancelling original Rule No. 21*  
ESTIMATED BILLS

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A. The District may not render a bill based on estimated usage to a District customer, other than seasonally billed customer unless: (1) the utility is unable to obtain access to the District customer's property/premises through no fault of its own for the purpose of reading the meter or in situations where the District customer makes reading the meter unnecessarily difficult; (2) a meter is defective or has been evidently tampered with or bypassed; or (3) weather conditions prohibit meter readings or where other force majeure conditions exist. If the utility is unable to obtain an actual meter reading for these reasons, it shall attempt to contact the District customer and attempt to obtain access to the property/premises or it shall undertake reasonable practical alternatives to obtain a meter reading. The District must, for no less than twelve (12) months, maintain accurate records of the reasons for each estimate and of the efforts made to secure an actual reading. X  
X

B. The District may not render a bill based on estimated usage for more than two consecutive billing periods with prior notification to the Commission, nor for an initial reading or final bill for service, unless otherwise agreed to by the District customer and the District. X

C. If the District underestimates a District customer's usage, and subsequently seeks to correct the bill, the District customer shall be given an opportunity to participate in an installment payment plan, with regard to the underestimated amount. X

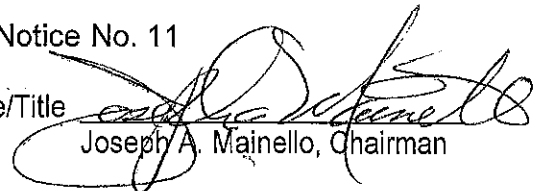
D. Meter Reading: Meters will be read as nearly as possible at regular monthly intervals provided however, if one month's meter reading is missed, the District may bill the customer on an estimated consumption and the difference adjusted when the meter is again read. The basis for this estimate shall be the normal consumption for corresponding periods in the preceding year and/or normal consumption of preceding months. At the first reading, subsequent to the nonreading the rate structure shall be taken into account when adjusting the bill.

**EFFECTIVE**

APR 12 2014

Advice Notice No. 11

Signature/Title



Joseph A. Mainello, Chairman

REPLACED BY NMPRC  
BY Operation of Law