

MAR 12 2014

TIMBERON WATER & SANITATION DISTRICT

FIRST REVISED RULE NO. 7
CANCELLING ORIGINAL Rule No. 7
DISPUTED BILLS

Page 1 of 1

A. The District agrees to promptly investigate any question as to the accuracy of metering (if applicable), or if bills for service rendered, and if the bill is in error, the District shall submit a corrected bill to the customer as promptly as circumstances permit or give credit on the bill rendered to the customer.

B. In the event the customer disputes the amount of a bill for services rendered, the District shall promptly make a complete investigation of the matter, and, if the bill is correct, use its best efforts to explain the questionable points to the customer.

X

EFFECTIVE

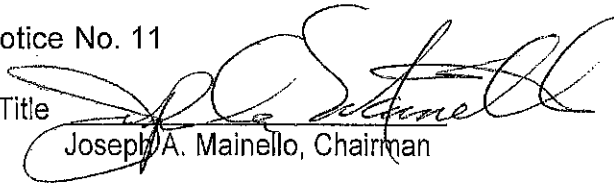
APR 12 2014

REPLACED BY NMPRC
Operation of Law

BY _____

Advice Notice No. 11

Signature/Title


Joseph A. Mainello, Chairman