

TIMBERON WATER AND SANITATION DISTRICT

ADVICE NOTICE NUMBER 22

April 15, 2026

NEW MEXICO PUBLIC REGULATION COMMISSION
OF THE STATE OF NEW MEXICO

TIMBERON WATER AND SANITATION DISTRICT (“Timberon” or “T.W.S.D.” or the “District”) hereby gives notice to the public and the Commission of the filing and publishing of the following WATER SERVICE RULE AND REGULATIONS, which are attached hereto:

RULE NUMBER	TITLE	CANCELLING	EFFECTIVE
Second Revised Rule No. 2	Definitions and Explanations	First Revised Rule No. 2	April 15, 2026
Second Revised Rule No. 5	Rending and Payment of Bills	First Revised Rule No. 5	April 15, 2026
Second Revised Rule No. 21	Estimated Bills	First Revised Rule No. 21	April 15, 2026

Timberon Water and Sanitation District

Advice Notice No. 22

Otis Price
Chairman of Board of Directors

TIMBERON WATER AND SANITATION DISTRICT
 WATER SERVICE RULES AND REULATIONS
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Otis Price X
 Chairman of Board of Directors X

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SECOND REVISED RULE NO. 2 X
CANCELLING FIRST REVISED RULE NO. 2 X
DEFINITIONS AND EXPLANATIONS

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- A. CHRONINCALLY DELINQUENT – The status of a District Customer who during the prior twelve months has been disconnected by the District for non-payment, or who during the prior twelve months has not paid a bill by the date that a subsequent bill is rendered on three or more occasions. X
X
X
X
- B. CUSTOMER – Any person, firm, or any agency of the federal, state, or local government, being supplied with, and/or responsible for payment for, water services by District. X
X
- C. DELINQUENT – The Status of a bill rendered to a District Customer for utility Service which remains unpaid after the due date of the bill. X
X
- D. DISCONNECT CHARGE – A charge made by the District for a disconnect of water service at a place where water service is presently supplied. X
X
- E. DISCONTINUANCE OF SERVICE – An intentional cessation of the service by the District not voluntarily requested by a District Customer. X
X
- F. DISTRICT – Timberon Water & Sanitation District. X
- G. ESTIMATED BILL – A bill for utility service which is not based on an actual reading of the District Customer’s meter, or other measuring device, for the period billed. See, Rule 21. X
X
- H. FORCE MAJEURE – An event or condition that cannot reasonably be foreseen, controlled, and prevented, and that which prevents performance of a duty. X
X
- I. POINT OF DELIVERY – The Point of Delivery shall be the point where the facilities of the District connect to the facilities furnished by the Customer as provided herein. X
X
- J. PRESSURE – Under normal conditions, including expected peak, water pressure at the Customer’s meter connection shall not be less than 30 p.s.i. not more than 125 p.s.i., in accordance with Section 5A of the Commission’s minimum design standards. X
X
X
- K. RECONNECT CHARGE – A charge made by the District at the time application is made for reconnection of water service at a place where water service has been previously disconnected. X
X
X

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Chairman of Board of Directors X

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SECOND REVISED RULE NO. 2 X
CANCELLING FIRST REVISED RULE NO. 2 X
DEFINITIONS AND EXPLANATIONS

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- L. RENDITION OF A BILL – The date of mailing or personal delivery of a bill by the District. X
X
- M. RESIDENTIAL SERVICE OR USE – The provision of or use of water for household or domestic purposes. X
X
- N. STANDBY CHARGES – A standby charge will be assessed against each non-metered lot that has a water distribution line adjacent to it, which is either in service or can reasonably be placed in service on demand. X
X
X
- O. UTILITY CHARGES – The billing or charges for the provision of utility service and other charges authorized by the Commission pursuant to approved tariffs. X
X
- P. WATER SERVICE – The general term for furnishing the customer with water; also, the connection from a distribution water main to a Customer’s water meter. X
X
- Q. YARD LINE OR CUSTOMER’S WATER LINE – The piping owned and installed by the Customer on the Customer’s side of the meter to his point of service. X
X

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TIMBERON WATER AND SANITATION DISTRICT

SECOND REVISED RULE NO. 5 X
CANCELLING FIRST REVISED RULE NO. 5 X
RENDERING AND PAYMENT OF BILLS

Page 1 of 1

A. The District shall render a bill to every District customer for each billing period in accordance with applicable tariffs. When rendering a bill the District shall not use handwritten notations. X
X

B. When billing for concurrent service at a residence, the usage and charge attributable to each such service shall be clearly set forth on the bill. Utility service to multiple locations billed to a single District customer shall be separately stated for each location.

C. A District customer shall be given at least twenty (20) calendar days from the date of rendition of a bill for payment in full before the bill is deemed delinquent.

D. A District customer shall be given at least fifteen (15) calendar days from the date the bill is deemed delinquent before the District may disconnect utility service, pursuant to the requirements of Rule No. 9.

E. If the last day for payment of a bill falls on a Sunday, legal holiday, or any other day when the offices of the District regularly used for the payment of District customer bills are not open to the general public, the final payment date shall be extended through the next business day.

F. Standby charges are billed annually in December and are due and payable not later than the 31st of March.

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TIMBERON WATER AND SANITATION DISTRICT

SECOND REVISED RULE NO. 21 X
CANCELLING FIRST REVISED RULE NO. 21 X
ESTIMATED BILLS

Page 1 of 1

A. The District may not render a bill based on estimated usage to a District Customer, other than a seasonally billed Customer, unless: (1) the utility is unable to obtain access to the District Customer's property/premises, through no fault of the District, for the purpose of reading the meter or in situations where the District Customer makes reading the meter unnecessarily difficult; (2) a meter is defective or has been evidently tampered with or bypassed; (3) weather conditions prohibit meter readings; (4) due to reasonably unforeseeable circumstances the issuance of estimated bills is necessary to maintain the timeliness of rendering bills for the billing period; (5) or where other force majeure conditions exist. If the District is unable to obtain an actual meter reading for these reasons, it shall attempt to contact the District Customer and attempt to obtain access to the property/premises or it shall undertake reasonable practical alternatives to obtain a meter reading. The District must, for no less than twelve (12) months, maintain accurate records of the reasons for each estimate and of the efforts made to secure an actual reading. X
X
X
X
X
X
X
X
X
X

B. The District may not render a bill based on estimated usage for more than two consecutive billing periods without prior notification to the Commission, nor for an initial reading or final bill for service, unless otherwise agreed to by the District Customer and the District. X

C. Meter Reading: Meters will be read as nearly as possible at regular monthly intervals provided however, if one month's meter reading is missed due to one of the exceptions from Paragraph A, the District may bill the Customer using an estimated consumption. The basis for this estimate shall be the lowest reading of the last three (3) months' worth of readings, or alternatively a zero gallon estimate if the District has a good faith belief that the property has recently become unoccupied. At the first reading subsequent to the nonreading, a true reading will be established. The estimated reading shall be subtracted from the true reading, forming the basis for the subsequent month's bill. If the estimated reading is larger than the true reading, resulting in a negative basis number, this will be regarded as an overestimate as described below in Paragraph E. X
X
X
X
X
X
X
X
X
X

D. If the District underestimates a District Customer's usage, resulting in an abnormally high bill in the subsequent month, the District Customer shall be given an opportunity to participate in an installment payment plan, with regard to the underestimated amount/subsequent month's bill. X
X
X

E. If the District overestimates a District Customer's usage, credit for the overestimated amount at the billing tiers billed, will be applied to the District Customer's account. X
X

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